

CargoWise Next™ | Technical Specifications Policy

1. Operating System, Deployment & Security

- 1.1. WTG will provide the Application Suite which will be compatible with (a) the most recent version of Microsoft SQL server ("**SQL**"); and (b) the immediate prior version of SQL; and (c) the current major release; and (d) the preceding major release of Windows Workstations and Windows Server ("**Windows**"), as soon as is practical but in any case no later than one (1) year after the release of a new version of any of the foregoing.
- 1.2. WTG may, at its sole discretion, choose to implement new features and capabilities that are only supported on the current version of SQL or Windows. WTG may choose to support prior versions of SQL or Windows by retaining a version of the Application Suite that cannot be enhanced but is maintained at its then current feature level. Such support for prior versions of SQL or Windows is purely to allow customers reasonable time to migrate and WTG may require a customer to migrate to the current SQL or Windows version at any time as a requirement in the Minimum Requirements at WTG's sole discretion.
- 1.3. The Application Suite must be installed so that all its associated databases are in Locked Mode. In this mode all associated databases are locked to 'read only', ensuring that only the Application Suite can modify the database and WTG will be responsible for the integrity of the database and the Customer will have a specific read-only access for backup, data extraction and reporting. The Customer must ensure that the database always remains in Locked Mode and that no employee, contractor or other party attempts to circumvent or in any way create access to the Application Suite's associated databases in any way that allows writeable access.
- 1.4. All data modifications are performed either through published web services or the Application Suite. These web services form part of the WTG standard product offering, and message specifications and a license is available on request and payment of all applicable related fees and charges to WTG.
- 1.5. The Customer may request upgrade to, and WTG may provide the Customer with, a less mature but more feature-rich release of the Application Suite entitled the standard product release ("**the STD**").
- 1.6. Where the Customer has engaged WTG to make product enhancements and in order to expedite access to the enhancements in a Production Environment the Customer may request, and WTG may provide to it an experimental release of the Application Suite entitled the development partner release ("**the DPR**").
- 1.7. New Releases of the GPR, STD and DPR will be provided at times and in cycles at the sole discretion of WTG but generally two (2) to four (4) times per year for GPR, monthly for STD and weekly for DPR.

- 1.8. The Application Suite performs automatic database upgrades when new versions are deployed and these upgrade scripts are stored for a maximum of 6 months within the application. Practically, this means that an upgrade should be applied at least once per GPR release. This ensures the upgrade path between versions is possible without having to apply multiple upgrades in immediate succession.

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