## **Profitability:**

A commercial model that drives sustainable revenue growth and enhances profitability



## Acquisitions and integration:

Becoming part of the WiseTech Global family



Mark Hall
Head of Acquisitions and Integration

### Acquiring assets for geographic expansion

Small targeted acquisitions in key regions provide safer, faster, stronger entry to new markets

### Geo - foothold acquisitions

- We buy into leading market positions that would take years to build, integrate swiftly and drive value across the platform.
- We acquire leading software vendors across G20+20
   targeting ~90% of world's manufactured trade flows.
- We originate our own acquisition pipeline focusing on founder-led assets of significant strategic value.
   We execute with our internally built M&A engine.
- ~700 industry experts centuries of hard-to-access capability and significant development capability in local feet on the ground.
- Integration process commences immediately.
- Embedded product build + customer transition over following 3-5yrs.

We are building **the world's customs platform**, designed to cover ~90% of manufactured trade flows



countries covered in-depth for customs processing

of global GDP will be reached



### Acquiring adjacency assets for innovation pipeline

Building and extending CargoWise ecosystems

### **Adjacency acquisitions**

- We accelerate convergence of technologies by adding targeted acquisitions of key adjacencies to our innovation pipeline to build valuable ecosystems and global product sets.
- We look for adjacencies that we can scale from domestic multi-region to global product capability.
- We look for adjacencies to scale globally that:
  - provide a core element for ecosystem development
  - expand development of CargoWise modules or
  - feed into global data set for machine learning and automation
- ~600 industry experts with hard-to-access significant development capability in specialist logistics technologies.

#### TRANSPORT MANAGEMENT SOLUTIONS

### pierbridge

Leading parcel shipping TMS provider to large and medium enterprises in the US with offices in the UK and Finland.



Specialist US Less Than Truckload TMS provider with LTL road rate capabilities to expand road booking, rates.

#### CMS Transport Systems

TMS to add to CargoWise next generation Land Transport solution.



Specialist inter-modal trucking TMS and container tracking provider in US and Canada.



A leading multi-carrier parcel and LTL shipping solution in ANZ, UK, South Africa and Asia.

#### SPECIALIST WMS

Microlistics

Specialist WMS globally for enterprise, express, 3PL and cold storage. Gartner rated.

#### **GLOBAL SHIPPING**

Leading global provider

Leading global provider of software solutions to international liner shipping industry – with operations across Germany, US, Philippines and Singapore.

#### COMPLIANCE



Australian reference data providers absorbed into stage 1 of our global BorderWise development.

#### MESSAGING



A leading interoperable messaging and integration solutions provider.

#### MACHINE LEARNING

### **CYPRESS**

Early-stage machine-learning classification technology developer.

#### LANDSIDE / CONTAINER

#### **CONTAINERCHAIN**

Leading container optimisation and solutions provider to container shipping + landside communities, Asia-Pac, Europe and US.

### **depot** systems

The leading US container yard solution provider for over 200 depots and terminals and 6 million gate movements per year.

#### **GLOBAL RATES MANAGEMENT**



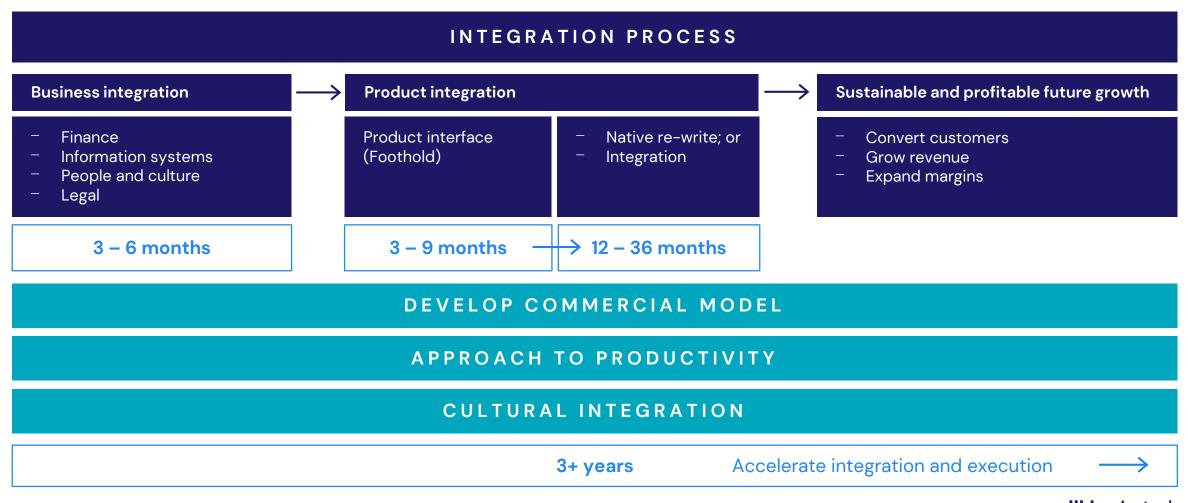
Global ocean rates management – live, global data set on carrier rates. Platform links carriers and 3PLs.

### Cargoguide :::::

Global air rates management – provides global data set on carrier rates. Platform linking carriers and 3PLS.



# Our multi-stage, multi-year integration process is designed to generate long-term value



# Productivity is at the core of everything we do, driving efficiencies throughout the integration process



Prioritise quality over speed – slower today, faster forever



Focus on test first and automated testing



Utilise automated workflow tools – PAVE



Deploy universal, scalable content

# Five key principles help ensure the integration process is global, efficient and scalable



We ensure alignment from the start

We are anchored by a common culture and agreement on the strategic objectives.



We start our integration work early

We bring forward as much of the integration phase into the acquisition process.



We work in a scalable way and create an efficient process

We utilise functional specialists, extensive content and PAVE to drive global processes.



We understand the differences and leverage similarities

We are focused on aligning resources and empowering the unique capabilities of our acquired assets.



We focus on doing the most important work first

We always prioritise quality and our mantra, 'slower today, faster forever'.



### Customs integration and roadmap

Customs becomes native to the CargoWise platform, available to all CargoWise customers and to acquired customers who convert over time.

Live CargoWise	Planned FY21	Planned for FY22	Planned for FY23
Australia	France (EasyLog)	Belgium (ABM Data)	Argentina
Canada	Germany (znet)	Brazil (Bysoft)	Chile
China	Ireland (ABM, CM)	Denmark (Systema)	Costa Rica
New Zealand	Italy (ACO/MC)	Korea (Ready Korea)	Dominican Republic
South Africa	Spain (Taric)	Netherlands (LSP)	Panama
Singapore		Norway (Systema)	Paraguay
Taiwan		Poland (SAD EC)	Puerto Rico
United States		Sweden (CargoIT)	
United States United Kingdom		Turkey (Ulukom)	

### Acquiring adjacency assets for innovation pipeline

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Specialist inter-model trucking TMS and container tracking provider in US and Canada.



A leading multi-carrier parcel and LTL shipping solution in ANZ, UK and South Africa.

- SmartFreight expanding into UK, interface to CargoWise ready for pilot.
- Trinium executed large customer rollouts, 1H21 beta testing of transport orders in CargoWise.
- Pierbridge parcel integration to CargoWise ready for pilot, launched Home Office Shipping.

CMS integration complete Freight 2020 mobility within CargoWise.

SaaS Trans pilot testing of SaaS LTL CargoWise integration ready to commence 1H21.

#### **SPECIALIST WMS**

### Microlistics

Global specialist WMS provider for enterprise, express, 3PL, cold storage for complex enterprise or mid-tier. Gartner rated.

#### GLOBAL SHIPPING



Leading global provider of software solutions to international liner shipping industry – with operations across Germany, US, Philippines and Singapore.

#### COMPLIANCE



Australian reference data providers absorbed into stage 1 of our global BorderWise development.

#### MESSAGING



A leading interoperable messaging and integration solutions provider.

#### MACHINE LEARNING

### **CYPRESS**

A leading multi-carrier parcel and LTL shipping solution in ANZ, UK and South Africa.

### Microlistics large wins in UK/Europe, WMS tailwinds with COVID-19/Brexit ecommerce demands, released preconfigured Global Express WMS.

- Softship developments for large customers, COVID-19 slowing projects, STL model ready.
- Xware and Cypress progressing technology builds for CargoWise.
- BorderWise expanded to cover Australia, Canada, Europe, North America, Singapore, South Africa, United Kingdom, United States.

#### LANDSIDE / CONTAINER

#### CONTAINERCHAIN

Leading container optimisation and solutions provider to container shipping + landside communities, Asia-Pac, Europe and US.



The leading US container yard solution provider for over 200 depots and terminals and 6 million gate movements per year.

#### GLOBAL RATES MANAGEMENT



Global ocean rates management – live, global data set on carrier rates. Platform links carriers and 3PLs.

### Cargoguide :::::

Global air rates management – provides global data set on carrier rates. Platform linking carriers and 3PLS.

## Cargoguide launched 2<sup>nd</sup> gen product, signs include DAMCO and EMO Trans.

- CargoSphere launched Hamburg Sud, progressed key carriers, wins include Rohlig and Cargo Partner.
- Containerchain, wins include Ports of Auckland (10 year contract), expanding Europe rollouts.
- Depot Systems progressing integration and joint teams with Containerchain.



# Driving operational efficiency:

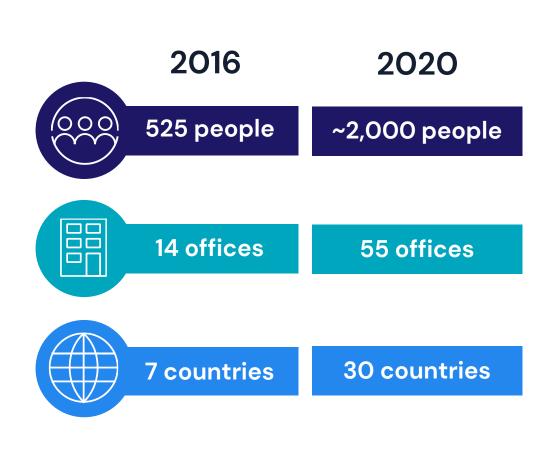
Transforming for global growth

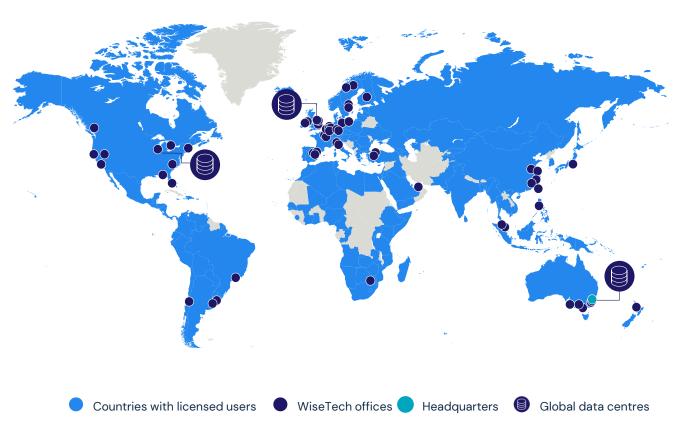


Vlad Bilanovsky
Chief Execution Officer



# We have experienced significant, sustainable growth since IPO in 2016







# Opportunity to deliver efficiencies, productivity improvements and cost savings



Shared functions across global operations and removal of duplication



Centralising physical operations and development hubs in critical jurisdictions



Aligning our product and development teams by co-locating teams across the world



Aligning our product portfolio with the CargoWise product suite



Consolidating software product delivery into three regional data centres



Right-sizing our global operations

# Opportunity to generate operational efficiencies and cost savings













Initiatives are well underway

Positioning us to deliver accelerated value-creation, return on investment, capability and growth.

## **Commercial Model:**

Driving sustainable revenue growth and enhancing profitability



**Andrew Cartledge**Chief Financial Officer

### Sources of revenue generation



### **Existing customers**

- Continued rollout and growth
- Increased transactions & users
- Adopting new products and features
- Increase demand for co-funded product enhancements

### New customers/contracts

Six new global customer rollouts signed in 2020

- Seafrigo
- Aramex
- A.Hartrodt
- Hellmann
- CEVA Logistics
- cargo-partner

### Strategic acquisitions

Over 40 acquisitions delivered faster entry into:

- New geographies
- New adjacencies
- Relevant customer bases
- Tech teams and IP



### Revenue leverage fueled by 'On-Demand' licensing







### Evolution of the WiseTech Global licensing model

### On-Demand Licensing – 72%¹ of Revenue

### Seat + Transaction Licensing (STL)

### Revenue drivers

### **Price drivers:**

- Price per transaction
- Price per user

### Volume drivers:

- Number and size of customers per month
- Activity level of customers (transactions executed per month)

Module User License (almost phased out)

Temporary transitional pricing arrangements

### STL revenue model based on a 'win-win' philosophy

### STL revenue 94% of all CargoWise revenue<sup>1</sup>

STL Revenue	FY20
Stable and growing	~50%
Transactional and growing	~50%

- About half of CargoWise organic STL revenue is considered stable and growing, and includes elements such as seat revenue from new and existing customers, static pricing arrangements or transitional contracts for rollouts and commitment agreements.
- About half the organic STL revenue is related to transactions which are growing as customers increase usage of the platform increase number of transactions, module usages, new features and enhancement etc.

CargoWise transaction volumes are not entirely correlated to wider industry volumes, but are instead driven by:



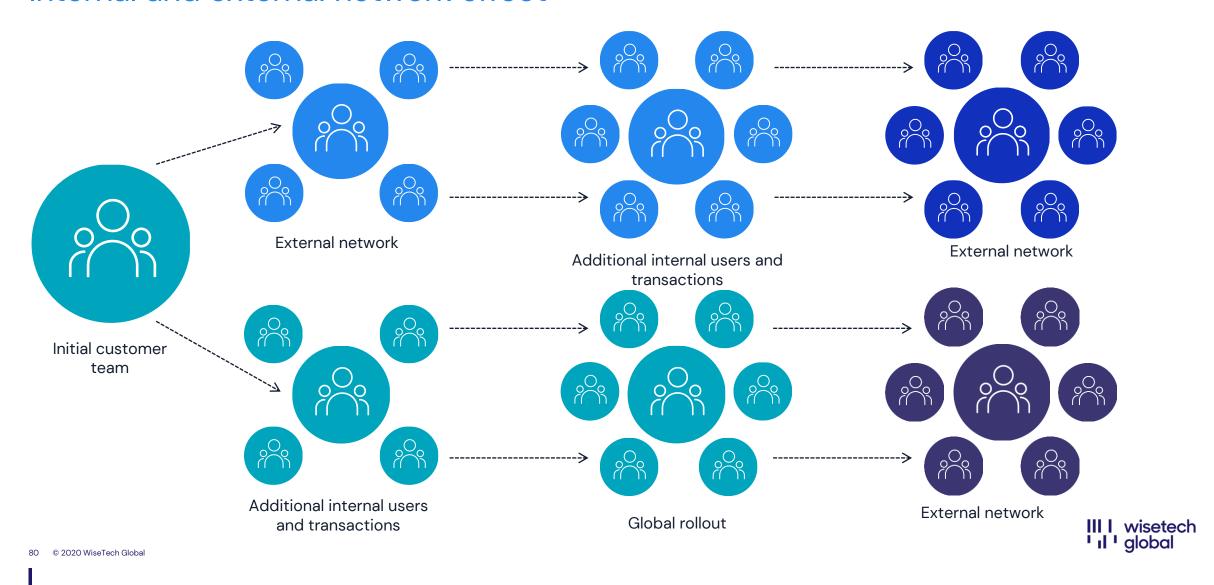
Increased market penetration



CargoWise customers increasing use of & expansion across the platform

### STL and long-term revenue growth network effect

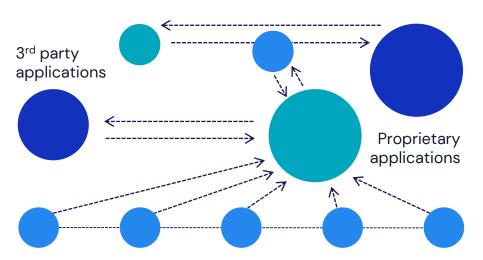
Internal and external network effect



### Revenue growth drivers

### Value versus price

Multiple software applications by multiple suppliers<sup>1</sup>



Multiple vertical execution + back-office applications

Many users processing transactions with multiple applications



CargoWise provides an integrated software solution, requiring fewer users to process higher volumes of transactions



### Acquisition revenue and integration upside

Integration process to deliver net cost savings

### Many acquired businesses with OTL model

#### FY20 revenue

- 17% OTL maintenance (recurring)
- 11% OTL and Support

### Transitioning acquired businesses to STL model

Revenue flat/reduced during transition

Removing duplication of functions and streamlining processes and teams

### **FY21**

\$10 million in net cost savings (after one-time costs)

Contributing to 3-5 pts of EBITDA margin expansion

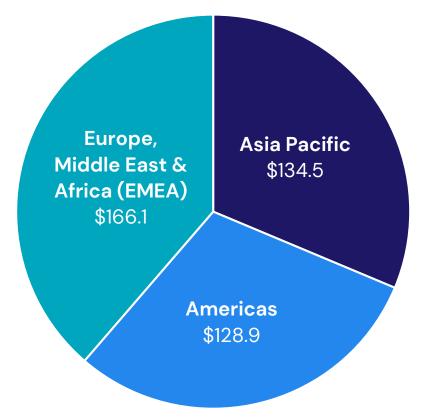
FY22 run rate \$20–30 million in cost savings

Future margin expansion

### Global revenues – a natural FX hedge

We are a global company operating in 160 countries

Revenue generated by invoicing location (FY20) (A\$m)



75% of revenue generated in non-AUD currencies (FY20)

43% of revenue in non-local (FY20)
due to impact from overseas acquisitions
and mix of CargoWise transactions & users

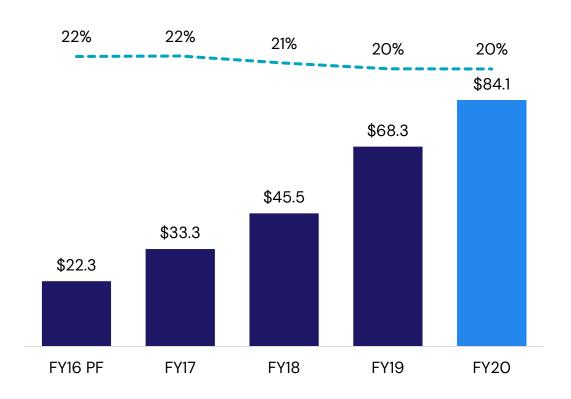
FX sensitivity analysis available in FY20 Results Presentation



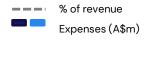
### **Enhancing profitability**

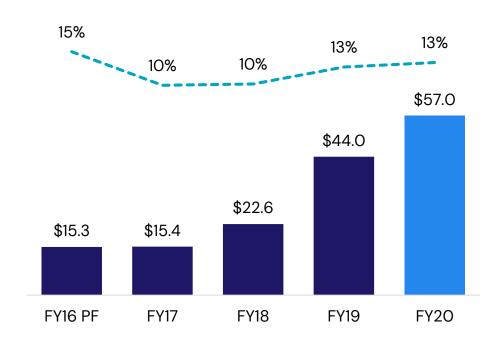
### Managing the bottom line

## General and administration (A\$m)











# Driving revenue growth through continued investment in R&D

Product development and innovation key driver of long-term recurring revenue growth

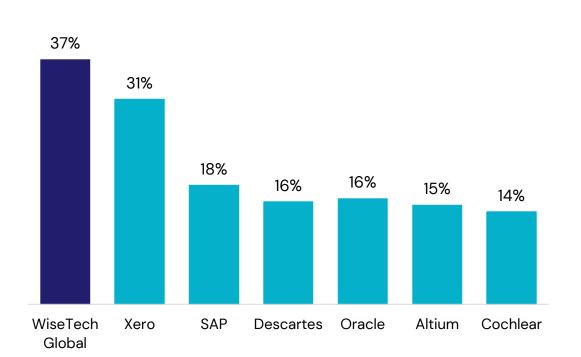
Investment in Product Development & Innovation (A\$m)



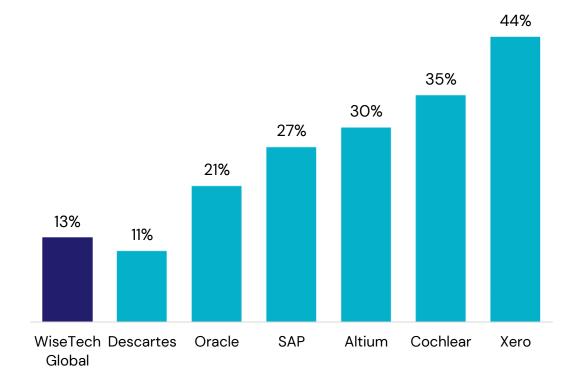
### **Expenses compared to SaaS Peers**

### R&D investment focus with efficient sales and marketing

**R&D Investment**<sup>1</sup> % of total revenue

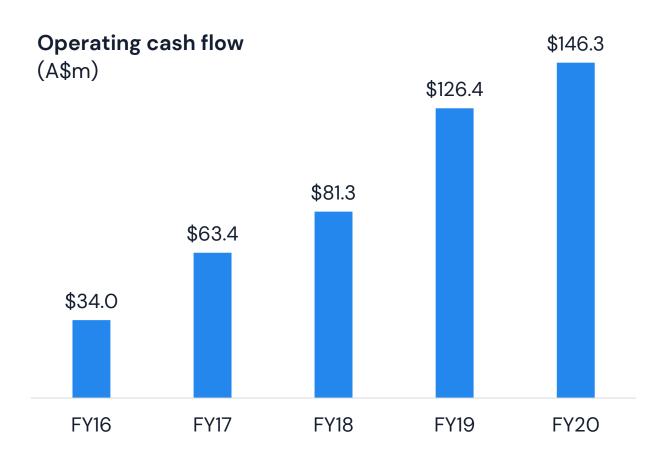


### Sales and marketing expense<sup>1</sup> % of total revenue



### Robust cashflows

### Testament to high quality earnings



**Delivered \$398 million EBITDA** over the past 5 years

**\$451** million operating cash flow over the past 5 years

Closing cash balance \$224 million (at 30 June 2020) providing significant liquidity

**\$190** million undrawn debt facility with additional \$200 million accordion



# High growth, low cost model means significant upside potential

## Strong revenue growth

+43% CAGR in last 5 years

# High EBITDA margin CargoWise

CargoWise EBITDA margin 48% in FY20

# High quality recurring revenue

CargoWise 97% recurring revenue in FY20

## Low customer attrition

<1% CargoWise customer attrition annually</p>

## Strong balance sheet

\$224m in cash and undrawn facility of \$190m (30 Jun 20)

## Robust operating cash flow

+16% on FY19 – Testament to high quality earnings